

SnapsHOT™: TDT - A TRUSTED PARTNER

Delivering the world's leading outsourcing, business process improvement and cost reduction solutions to the travel domain.

Our solutions are designed to increase efficiencies, improve customer service and maximize your profitability.



Who is TDT?

A company of experienced travel professionals whose goals are to be a trusted partner and your business gateway to the best outsourcing solutions worldwide.

What makes TDT unique in the travel space?

- ◇ Ensuring maximum labor arbitrage benefits are met while reducing the risk of entering evolving markets
- ◇ Ability to seek and deliver highly specialized skill sets that address unique client needs
- ◇ Onshore, onsite, nearshore and offshore delivery model
- ◇ Localized account management for the delivery of services and solutions
- ◇ Expertise in matching customer needs with the right delivery model
- ◇ Ability to leverage strengths of multiple best-in-class delivery partners through one local relationship

Our Value

TDT has extensive experience in outsourcing and over time we have taken our learning and translated it into a value approach to the marketplace. No one provider has all the solutions to suit a company's needs which is why we apply our ClearSource™ methodology to select and measure our provider partners.

Some of our measurement criteria in our due diligence process are:

- ◇ Overall Scope and strength of services
- ◇ Delivery model maturity; service level performance; quality and functional certifications; knowledge process management; and overall customer satisfaction.
- ◇ Financial stability with capability to reduce emerging market risk
- ◇ Proven capability in delivering cost benefits and performance objectives associated with outsourcing

Let's Get Started! Contact us today for more information.

Our business is travel.

To learn more, please visit us at www.tdtcorp.com or contact +1 (877) TDT-7790 - info@tdtcorp.com

TDT is the ClearChoice™

- ◇ Deep travel domain expertise with significant industry successes
- ◇ A high performance, process driven, industry centric, solutions delivery organization.
- ◇ Proven capability of precisely aligning customer objectives, industry and functional expertise with solutions and delivery capabilities
- ◇ Approach designed to maximize speed, quality and results, while minimizing cost
- ◇ Multi-theatre delivery strategy with onsite, nearshore, onshore and offshore capabilities
- ◇ Flexible engagement approach tailored to suit the customer's preferred working model
- ◇ End-to-end commitment to the customer ensuring all strategic objectives are met
- ◇ A sample of our customers: *TravelCLICK, Travel Impressions, Princess Cruises, United Airlines, FareLogix, Wandrian, Galileo, EDS, Worldspan, SwiftTrip, Travel Authority, IBM*

