

# SnapsHOT™: TDT - A TRUSTED PARTNER

*Delivering the world's leading outsourcing, business process improvement and cost reduction solutions to the travel and financial domains.*

**Our solutions and consulting services are designed to increase efficiencies, improve customer service and maximize your profitability.**



## Who is TDT?

A company of experienced travel and financial professionals whose goal is to be a trusted partner and your business gateway to the best outsourcing and consulting solutions worldwide.

## What makes TDT unique in the travel and financial space?

- ◇ Ability to leverage strengths of multiple best-in-class delivery partners through one local relationship
- ◇ Ensuring maximum labor arbitrage benefits are met while reducing the risk of entering evolving markets
- ◇ Ability to seek and deliver highly specialized skill sets that address unique client needs
- ◇ Onshore, onsite, nearshore and offshore delivery model
- ◇ Localized account management for the delivery of services and solutions
- ◇ Expertise in matching customer needs with the right delivery model

## Our Value

TDT has extensive experience in outsourcing and consulting, and over time we have taken our learning and translated it into a value approach to the marketplace. No one provider has all the solutions to suit a company's needs which is why we apply our ClearSource™ methodology to select and measure our provider partners.

Some of our measurement criteria in our due diligence process are:

- ◇ Overall Scope and strength of services
- ◇ Delivery model maturity; service level performance; quality and functional certifications; knowledge process management; and overall customer satisfaction.
- ◇ Financial stability with capability to reduce emerging market risk
- ◇ Proven capability in delivering cost benefits and performance objectives associated with outsourcing

**Let's Get Started! Contact us today for more information.**

*Our business is understanding your business.*

To learn more, please visit us at [www.tdtcorp.com](http://www.tdtcorp.com) or contact +1 (877) TDT-7790 - [info@tdtcorp.com](mailto:info@tdtcorp.com)

## TDT is the ClearChoice™

- ◇ Deep travel domain expertise with significant industry successes
- ◇ A high performance, process driven, industry centric, solutions delivery organization.
- ◇ Proven capability of precisely aligning customer objectives, industry and functional expertise with solutions and delivery capabilities
- ◇ Approach designed to maximize speed, quality and results, while minimizing cost
- ◇ Multi-theatre delivery strategy with onsite, nearshore, onshore and offshore capabilities
- ◇ Flexible engagement approach tailored to suit the customer's preferred working model
- ◇ End-to-end commitment to the customer ensuring all strategic objectives are met
- ◇ A sample of our customers: *EDS, TravelCLICK, Travel Impressions, Princess Cruises, United Airlines, FareLogix, Wandrian, Galileo, Worldspan, SwiftTrip, Travel Authority, IBM*



Gateway to world class business solutions