

SnapsHOT™: TPF Services

Delivering the world's leading outsourcing, business process improvement and cost reduction solutions.

Our solutions and consulting services are designed to increase efficiencies, improve customer service and maximize your profitability.



The TPF Challenge:

Many airlines, financial and other travel industry partners are finding themselves with a significant domain and skills gap in **TPF** resources as a result of on-going employee attrition. To bridge this gap, companies are seeking outsource providers with **TPF** experience and industry domain knowledge to assist in developing business applications and maintaining existing ones.

TDT Extensive Domain Knowledge:

At TDT, our domain knowledge extends across various verticals (e.g. airlines, GDS, financial services, etc.) and in specific segments within each vertical such as Reservations, Fares, Departure Control Systems, Loyalty Management Programs, Credit Authorization and Fraud Detection. The depth and breadth of TDT's domain knowledge is leveraged over the entire life cycle of the client engagement.

TPF Experience:

TPF skills and industry knowledge are core strengths to our organization. Our TPF Center of Excellence practice is a mature organization with many veterans from across the industry. We provide development, enhancement and maintenance services for highly mission critical Computerized Reservation Systems (CRS), GDS' and Financial Systems, and have one of the largest skilled TPF resource bases in the US.

In the TPF arena, we provide the following services:

- ◇ **TPF Application Development**
- ◇ **TPF Maintenance and Support**
- ◇ **TPF Systems & Engineering**
- ◇ **TPF Migrations**

TDT is the ClearChoice™

- ◇ Deep travel domain expertise with significant industry successes
- ◇ A high performance, process driven, industry centric, solutions delivery organization.
- ◇ Proven capability of precisely aligning customer objectives, industry and functional expertise with solutions and delivery capabilities
- ◇ Approach designed to maximize speed, quality and results, while minimizing cost
- ◇ Flexible engagement approach tailored to suit the customer's preferred working model
- ◇ End-to-end commitment to the customer ensuring all strategic objectives are met
- ◇ A sample of our customers: TravelPort GDS (Worldspan, Galileo & Apollo), EDS, IBM, United Airlines, TravelCLICK, Wandrian, Travel Impressions, Princess Cruises, FareLogix

Whether you are looking for an Outsourcing Partner, Staff Augmentation or Project Work, TDT is the ClearChoice™.

Our business and core competency is TPF.

To learn more, please visit us at www.tdtcorp.com or contact

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Gateway to world class business solutions